



# THE VALLEY

CORNWALL

## **Coronavirus cottage cleaning policy**

While our cleaning policies at The Valley are already extremely extensive and already involve 3 checks by 3 different people to ensure the cottages are cleaned to the highest level, we are making further changes to ensure our guests have the peace of mind in a concerning time.

- All cleaners will be wearing PPE while in the cottages including:
  - Face masks
  - Gloves
  - Aprons
- We have changed all our products to Dettol anti bacterial and viral cleaner, which according to Dettol is proven to kill COVID 19.
- All soft furnishings will be sprayed with Dettol disinfectant.
- All cleaners and anyone checking the cottage will be asked whether they have or have had any symptoms in the last 14 days prior to cleaning.
- Check out will be strict 10am, and there will be £50 fees for checking out after as it is paramount we have the longest time necessary to clean the cottages.
- Cottages will, where possible, be left for 72 hours before guests are allowed in.
- Guests will have an option to have the cottage disinfected by a smoke bomb if cottages cannot be left for 72 hours.
  - If you would like the cottage to be disinfected with a smoke bomb this means check in will be at the later time of 6pm rather than 4pm, this is allow the smoke to dissipate.
- Dettol disinfectant spray will be left in the cottages for guests to use for extra piece of mind.
- All baby equipment will continued to be thoroughly cleaned,, however it will now also be disinfected before and after use.